

## STANDARD FORM FOR THE SUBMISSION OF COMPLAINTS

SUBMISSION OF A COMPLAINT (to be sent by the client to the crypto-asset service provider)

## 1.a Personal data of a complaint

LAST NAME/ LEGAL ENTITY NAME	FIRST NAME	REGISTRATION NUMBER AND LEI (IF AVAILABLE)

ADDRESS: STREET, NUMBER, FLOOR (for firms registered office)	POSTCODE	CITY	COUNTRY

TELEPHONE		EMAIL		
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## 1.b Contact details (if different from 1.a):

LAST NAME/ LEGAL ENTITY NAME	FIRST NAME

ADDRESS: STREET, NUMBER, FLOOR (for firms registered office)	POSTCODE	CITY	COUNTRY

TELEPHONE	EMAIL	
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2.a Personal data of the legal representative (if applicable) (a power of attorney or other official document as proof of the appointment of the representative):

LAST NAME/ LEGA ENTITY NAME	LAST NAME/ LEGAL ENTITY NAME		NAME	REGISTRATION NUMBER AND LEI (IF AVAILABLE)		
ADDRESS: STREET, NUMBER, FLOOR (for firms registered office)	P	DSTCODE	CITY	COUNTRY		
TELEPHONE			EMAIL	-		
2.b Contact details (if d	ifferent	from 2.a)				
LAST NAME/ LEG	GAL ENTITY NAME		FIRST NAME			
ADDRESS: STREET, NUMBER, FLOOR (for firms registered office)	P	OSTCODE	CITY	COUNTRY		
TELEPHONE			EMAIL			
3. Information about the Complaint  3.a Full reference of the crypto-asset service or agreement to which the Complaint relates (i.e. name of the crypto-asset service provider, crypto-asset service reference number, or other references of the relevant transactions)						



3.b Description of the Complaint's subject-matter (please clearly specify the subject matter of the Complaint)					
Please provide documentation supporting the facts mentioned					
3.c Date(s) of the facts that have general	ted the Complaint				
3.d Description of damage, loss or detrin	ment caused (where relevant)				
3.e Other comments or relevant information	tion (where relevant)				
In (place)	on <i>(date)</i>				
SIGNATURE					



## COMPLAINANT/LEGAL REPRESENTATIVE

Documentation provided (please check the appropriate box):

Power of attorney or other relevant document	
Copy of the contractual documents of the investments to which the Complaint relates	
Other documents supporting the Complaint	